

EAST TROY RAILROAD MUSEUM
TRAIN CHARTER CONTRACT

EAST TROY RAILROAD MUSEUM, INC. d/b/a EAST TROY ELECTRIC RAILROAD is pleased to offer this unique charter train service. Please read the following terms and conditions of this contract carefully so that you understand our agreement and have an enjoyable and interesting experience on our Railroad.

Our Railroad is a tourist railroad operating vintage electric interurban and street railway cars on track that was historically part of the original interurban system in southeastern Wisconsin. Normally our trains depart and return on schedule, but there may be circumstances or conditions that could cause your trip to be delayed, interrupted or canceled. These include, but are not limited to: power failure, equipment failure, grade crossing blockage and other causes beyond our control. In addition, for safety reasons, we will not operate trains during severe weather. In such cases, we will attempt to complete your trip with the shortest delay possible after the weather improves or the problem is resolved. It is possible that your trip may have to be canceled, in which case your payment will be refunded or, if you prefer, applied to a rescheduled trip.

Charter train fares are based on a two-hour total trip duration. If you would like a longer trip, additional charges will apply, unless the trip is longer because of Railroad operational requirements.

While we make every effort to accommodate passengers with disabilities, our historical railcars were designed and built long before current Americans with Disabilities Act (ADA) requirements were enacted. Therefore, our railcars may not be readily accessible to or usable by persons with special needs. Passengers using motorized scooters, for example, cannot be accommodated.

Your train will be available for boarding at least 15 minutes before departure so that passengers may be seated and the train may depart at the scheduled time. An on-time departure helps avoid additional delays due to accommodation of other train operations.

For their safety, we ask that passengers remain seated and keep their heads and arms inside the car body at all times while the car is in motion. Contact with trackside vegetation or structures can cause severe injury and an emergency stop could occur at any time. Smoking and consumption of food and beverages are not permitted on the train (except a dining train).

Please note that there are no rest rooms on the train (except a dining train), but there are restrooms at the East Troy Depot.

A deposit of 25% of the estimated total price, along with a signed copy of this contract, is required to confirm your reservation. (Note: deposits are not required for school group charters.) Deposits are fully refundable up to 90 days before the trip, 50 % refundable between 90 and 30 days before the trip, and non-refundable within 30 days before the trip. Payment of the balance of the price is due before boarding on the day of the trip.

Thank you for arranging your charter trip on our Railroad. By signing below, you are acknowledging that you have read, understand and agree to the terms and conditions of this contract.

As a representative of my charter group, I have read and understand all of the above terms.

Name of Group _____ Your name (print) _____

Signature _____ Title _____ Date _____

Reservation Agent _____ Date _____



GROUP CHARTER RESERVATION

Day & Date of Charter _____

Depart From: ET _____ EF _____ Other _____ Time: _____

End At: ET _____ EF _____ Other _____ Time: _____
(If over 2 hours, additional \$100/hour charge applies)

Stops At: Museum/Gift Shop _____ EF _____ Byrnes Park _____ Indian Head Park _____ Other _____

No. of Adults _____ Children _____

Special Information _____
(Dining Car, Open Car, other specifics)

Group Name _____

Address: Number and Street _____

City & Zip _____

Contact Person _____

E-mail _____

Phone (_____) _____ Cell Phone (_____) _____

Charter Cost \$ _____

25% Deposit \$ _____ by: Cash _____ Check No. _____ Charge _____ Date _____

Balance Due at Boarding \$ _____

Reservation Agent _____ Date _____